

USDA Animal and Plant Health Inspection Service

U.S. DEPARTMENT OF AGRICULTURE

APHIS eFile

Guidance for Requesting an Animal Care (AC) Live Dog Import Permit

Version 3.0 April 2021

WELCOME!

USDA APHIS Animal Care (AC) has an online system to request Live Dog import permits.

This user guide will take you through the process of creating and submitting a request for a permit, responding to the AC Live Dog Imports team's requests for clarification, and accessing your issued permit.

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I AM AN APPLICANT

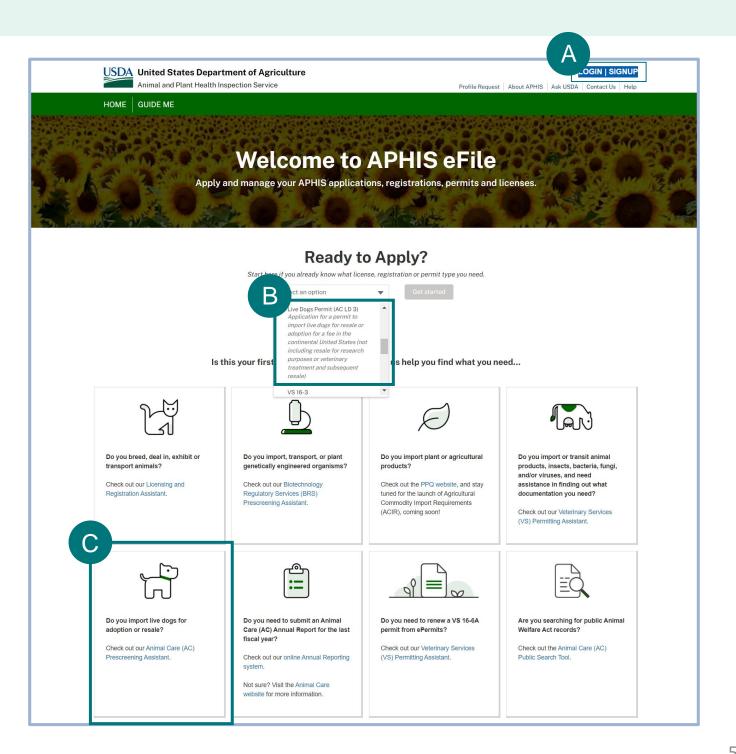


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Step 1: Sign into APHIS eFile

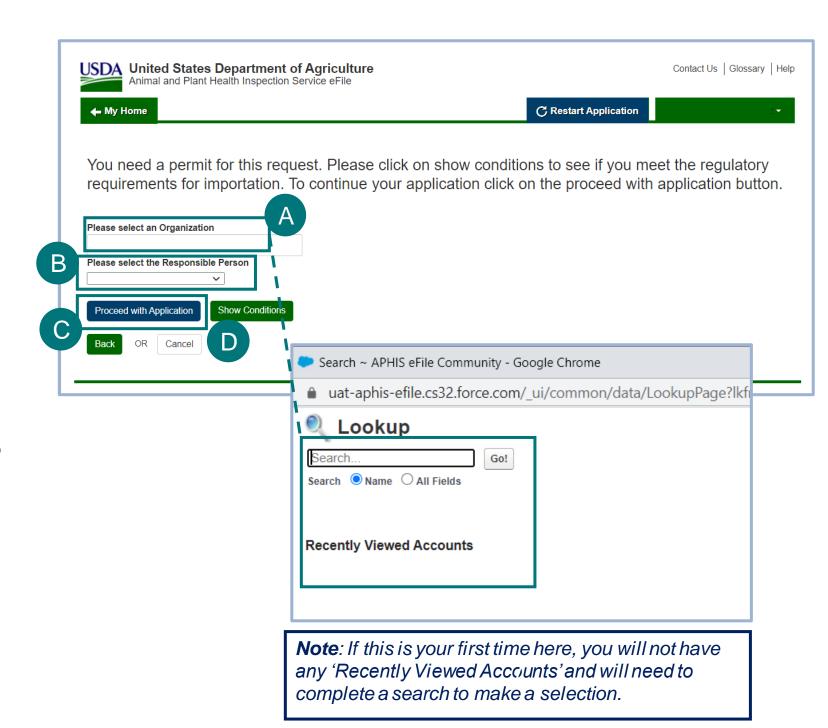
Navigate to https://efile.aphis.usda.gov/s/ in **Google Chrome** (APHIS eFile is not supported by Internet Explorer).

- A Log in to APHIS eFile using your eAuthentication credentials.
 - If you do not already have an eAuthentication Account, select
 Create an Account and follow the steps to become eAuthenticated.
 You must be eAuthenticated to apply in APHIS eFile.
 - If your eAuthentication is not Verified, you will be prompted with various questions to upgrade your eAuth (Example question: What is your Social Security number?). Complete these questions in order to proceed.
- B Under the Ready to Apply section, choose the Live Dogs Permit application and then select Get Started.
- You can also use **the Live Dog Information Card** to begin the application process.



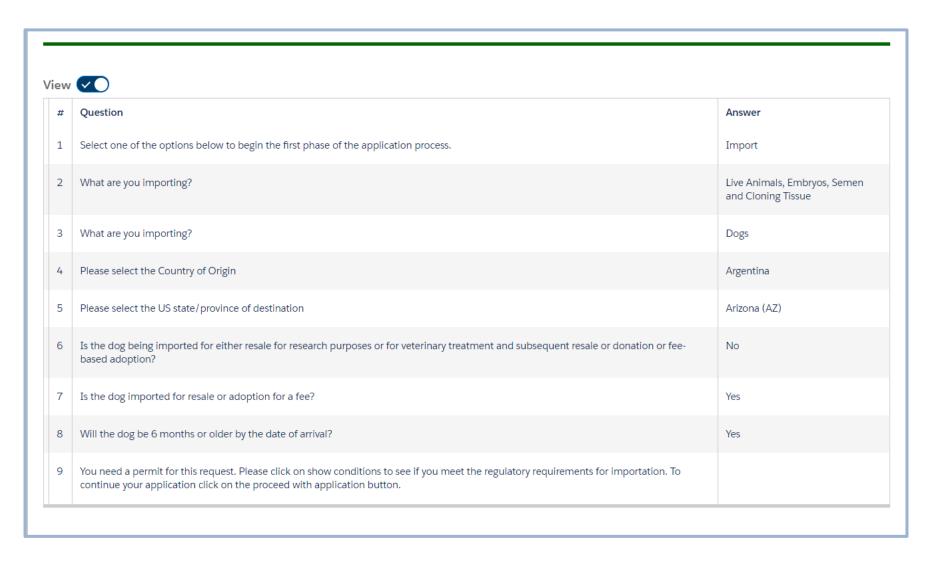
Step 2: Complete the Animal Care (AC) Permitting Assistant

- A Select the box under "Please select an Organization"
 - Your Organization (previously called Account) is a
 name that you provided when you signed into APHIS
 eFile the first time, and for most people is their 'First
 Name Last Name Account' (e.g., Joe Smith Account).
 For others, it may be the name of the company they
 work for, (e.g., JS Rescues).
 - Search for your name or organization and select it.
- B Select **Responsible Person** to locate then select your name.
- With your "Organization" and "Responsible Party" selected, click the **Proceed to Application** button to begin the application process.
- Show Conditions will take you to a conditions list that presents a baseline requirement to bring Live Dogs into the United States based on the type of permit.



Step 2: Complete the Animal Care (AC) Permitting Assistant (cont'd)

After completing the Animal Care (AC) Permitting Assistant, you will be able to view the questions and outcomes you provided and decide if you will need to go back and change your answers.



Step 3: Enter Animal Transportation Information

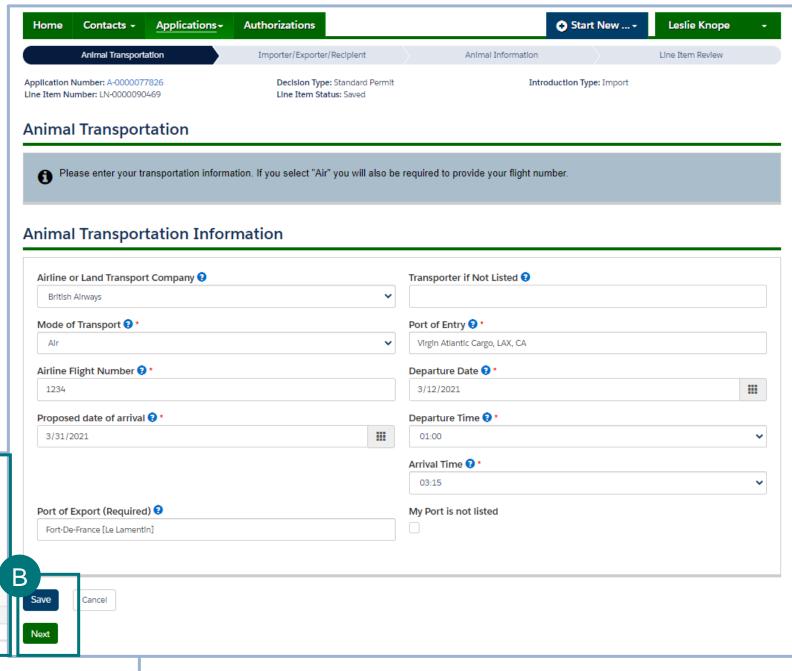
Complete the Animal Transportation Information section of your application.

- Port of Entry and Port of Export will display in a pop-up search window. Use these to search for and select a port.
- Select Save, then Next to proceed to the next section, Importer/Exporter/Delivery Recipient.

Note: Required fields are noted with a red asterisk.

Responses to these fields are required before you may proceed.



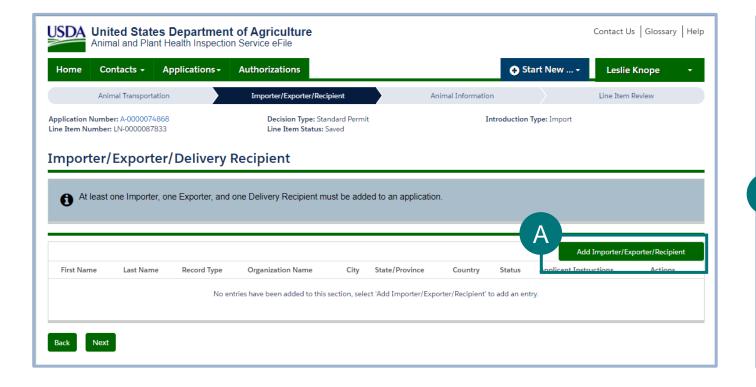


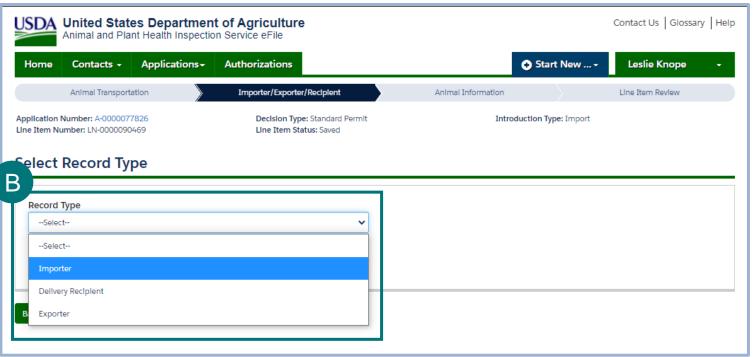
Step 4: Enter Importer, Exporter, and Delivery Recipient Information

Complete the Importer/Exporter and Delivery Recipient section of your application.

Note: At least one Importer, Exporter, and Delivery Recipient must be added to the application.

- A Select the Add Importer/Exporter/Recipient button to begin adding, then Next.
- B Select the Record Type drop-down, and select Importer then Continue.





Step 4: Enter Importer, Exporter, and Delivery Recipient Information (cont'd)

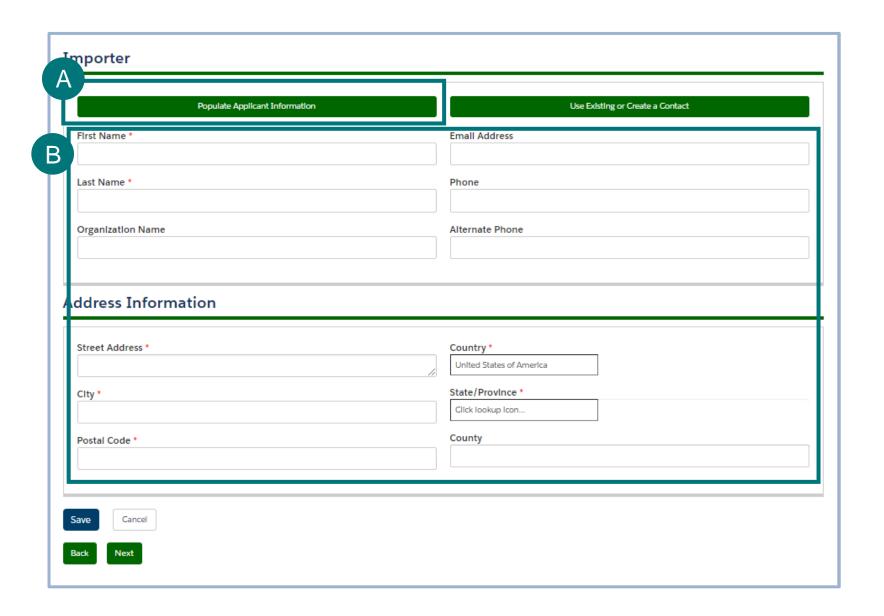
There are 3 options to enter in data for the Importer/Exporter/Delivery Recipient.

A The **Populate Applicant Information** button copies your contact information into the fields.

Note: If you are the Importer and are completing this application, use this option to copy your information automatically.

B Enter the contact information manually.

Doing this option will not save the information for future applications, it will only be applied to the current application.



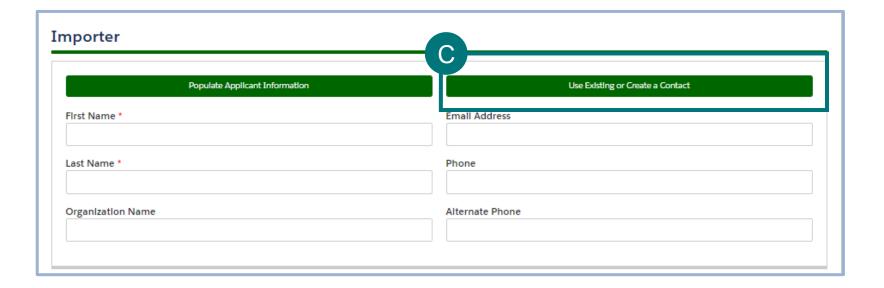
Step 4: Enter Importer, Exporter, and Delivery Recipient Information (cont'd)

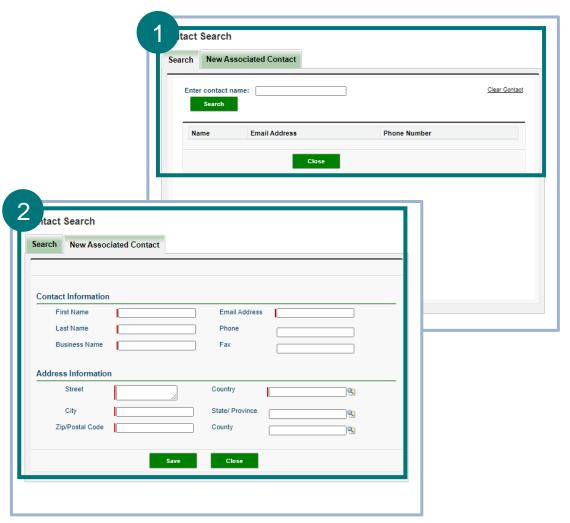
- The **Use Existing or Create a Contact** button allows you to use a contact that you've used in the past or create a new contact that you'd like to save for future use.
 - 1 If you've used other contacts in eFile before, you can search for them here

New Associated Contact tab is an option if you do not have any Associated Contacts but would like to add some for future use.

Fill-in required information, when complete select Save and Close.

Note: Required fields have a red bar



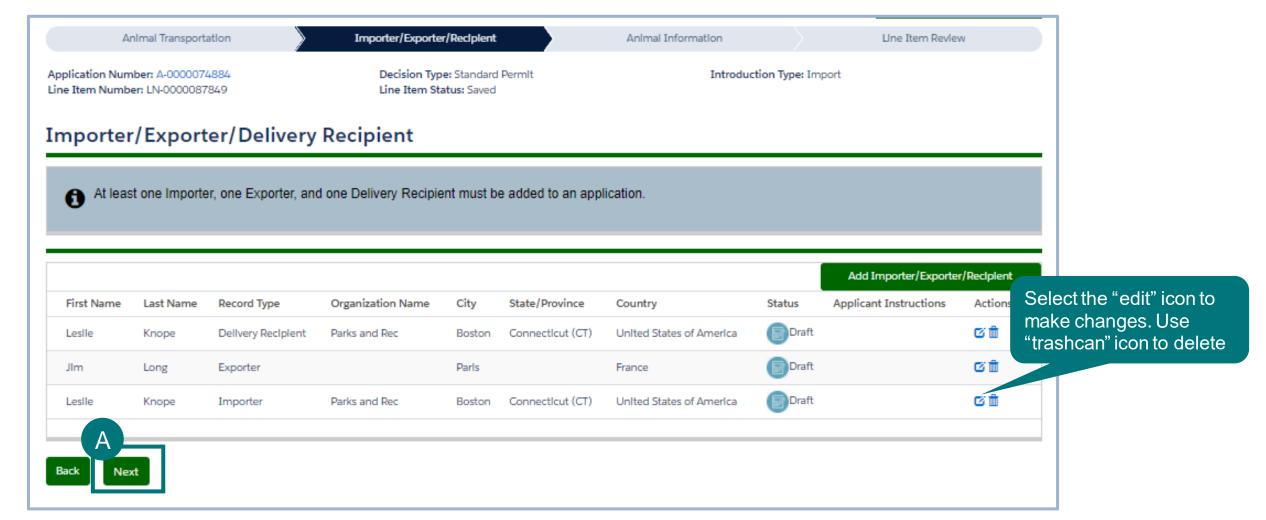


Step 4: Enter Importer, Exporter, and Delivery Recipient Information (cont'd)

The Importer and Delivery Recipient must be within the United States. The Exporter cannot have an address within the United States.

Note: Repeat steps for Exporter and Delivery Recipient. (see pages 9-11)

A When complete, select the **Next** button to proceed to the next step, **Animal Information**.

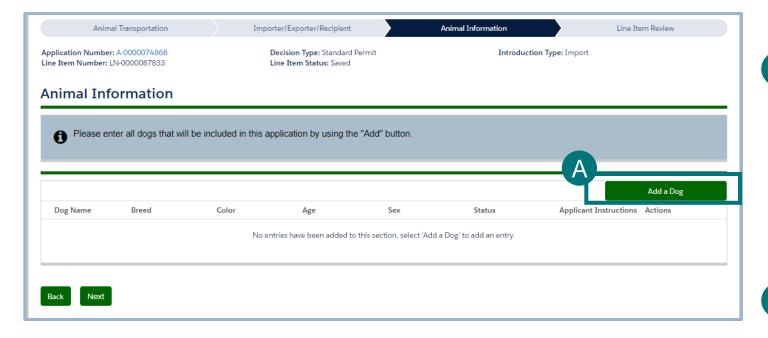


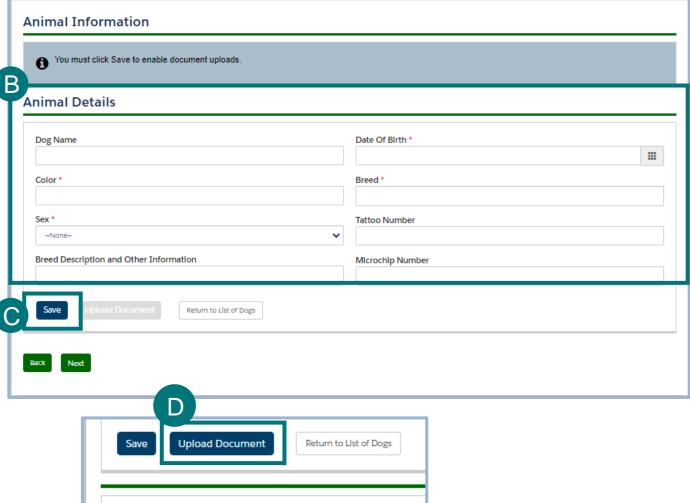
Step 5: Enter Animal Information

In the **Animal Information** section, you can enter as many dogs as you intend to import.

- A Select the Add a Dog button to begin the process.
- B In the Animal Details section enter in all required information.
- C Select Save.

D After saving this dog's information, the **Upload Documents** button will become available

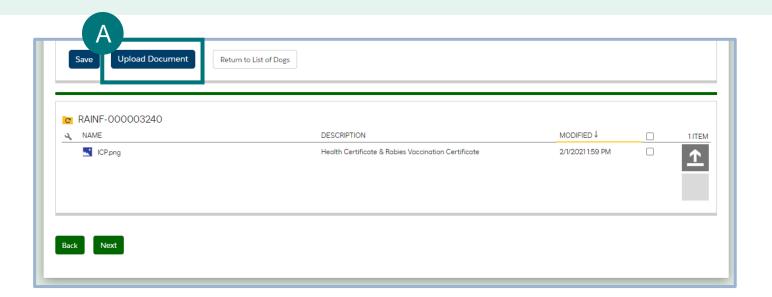


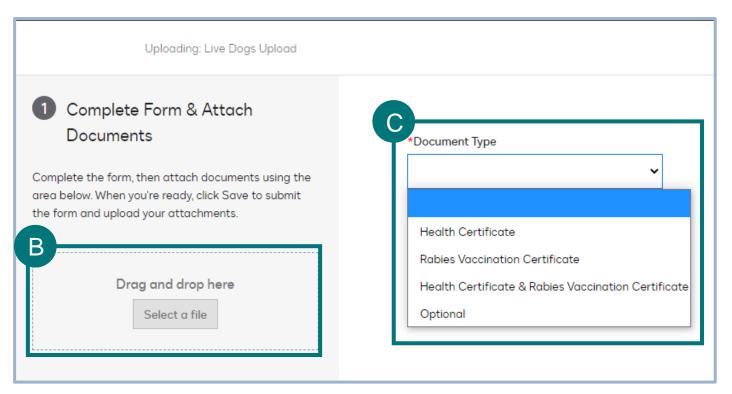


Step 6: Upload Additional Documents

- A Selecting the **Upload Documents** button will open a new browser tab
- B Select the **Select a file** button to upload documents.
- C Select **Document Type** drop down to display a list of options to upload for the Dog you are importing:
 - Health Certificate Separate file, select appropriate document type for the file you upload.
 - Rabies Certificate Separate file, select appropriate document type for the file you upload.
 - Health & Rabies Certificate Meaning both are in one file, select this document type.
 - Optional: Any additional documents that you provide unrelated to the two required documents.

Note: It is required for each Dog added to an application, to have a Health and Rabies Certificate uploaded.

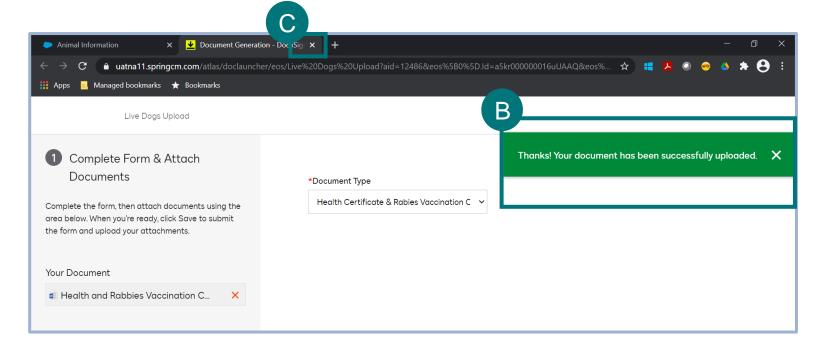


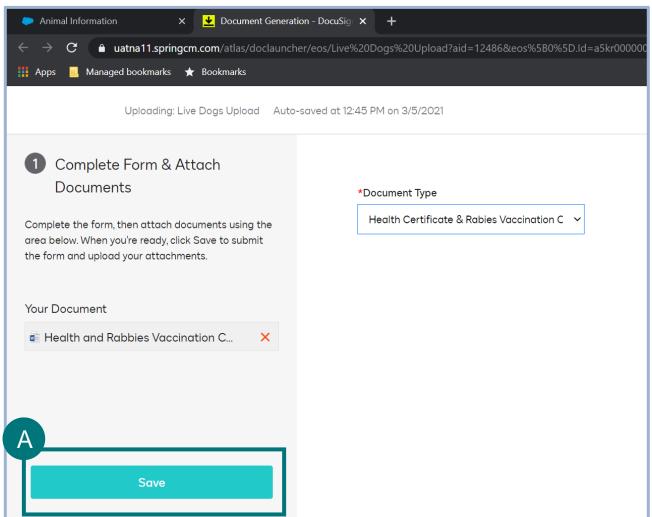


Step 6: Upload Additional Documents (cont'd)

- A Choose the file from your desktop that corresponds to the Document Type you've chosen. After you have uploaded your document, select **Save**.
- B A 'Thanks!' message will be appear demonstrating that the upload has been completed.
- Close that browser tab.

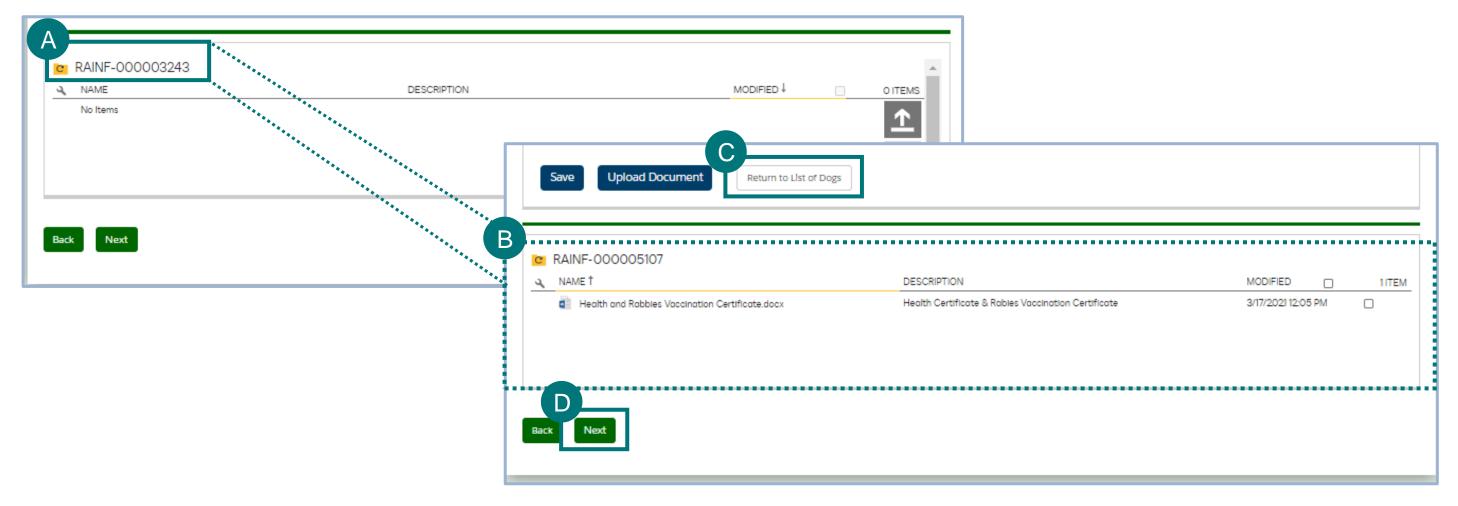
Note: Your browser tab may also automatically close on its own.





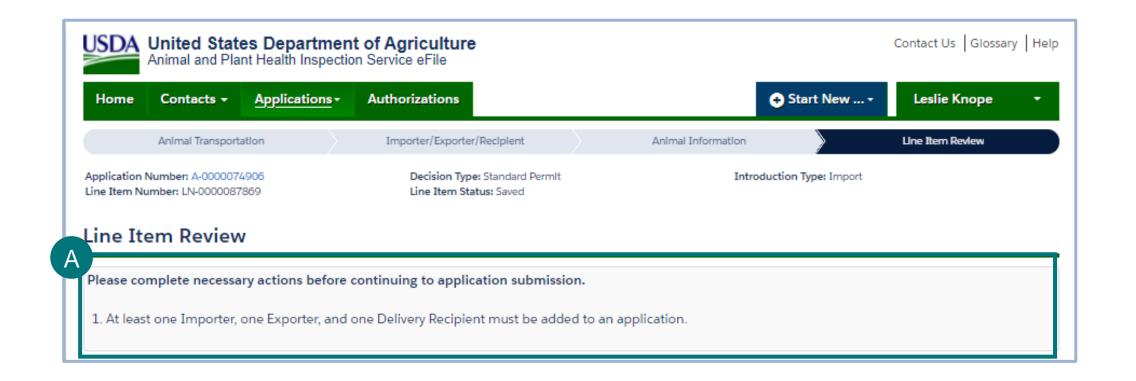
Step 6: Upload Additional Documents (cont'd)

- A After uploading documents, the section will appear to be 'blank'. Select the yellow rotation icon, left of the 'RAINF-00000'.
- B This refresh button will then display the documents uploaded for confirmation of success.
- C Select the Return to List of Dogs button to add additional dogs, then repeat steps 5 and 6. *Refer to slides 13-16
- D If you are finished adding your dogs, select **Next** to proceed to Review Line Items.



Step 7: Review Line Items

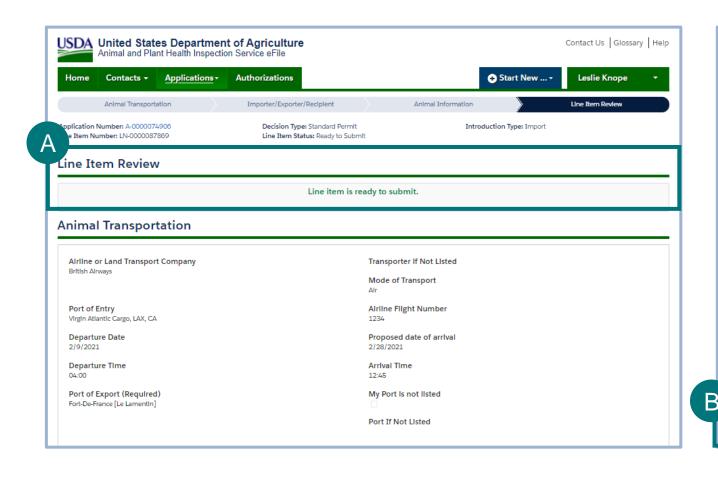
A Check the Line-Item Review box to ensure all necessary actions are completed before submitting your application, then return to each section of the application that it tells you to make an update.

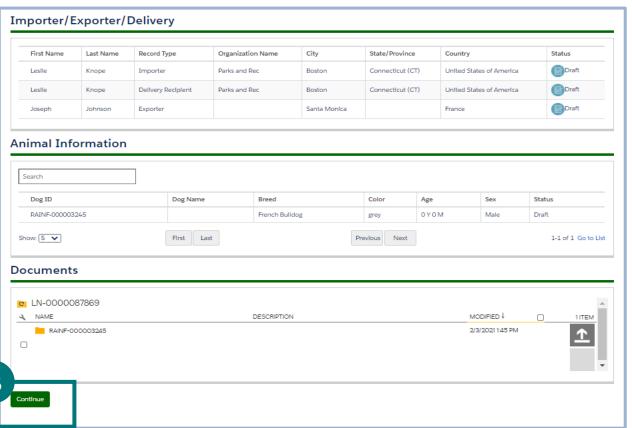


Note: A message will display for any information that is missing that is required to provide prior to submitting the application

Step 7: Review Line Items (cont'd)

- A Once complete, the Line-Item review page will display "Line item is ready to submit" at the top of the page.
- B Select Continue

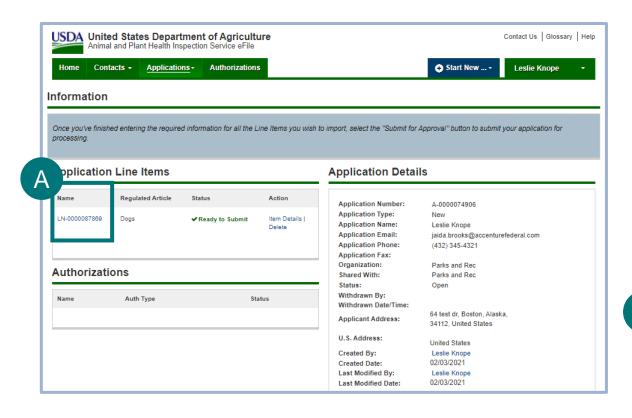


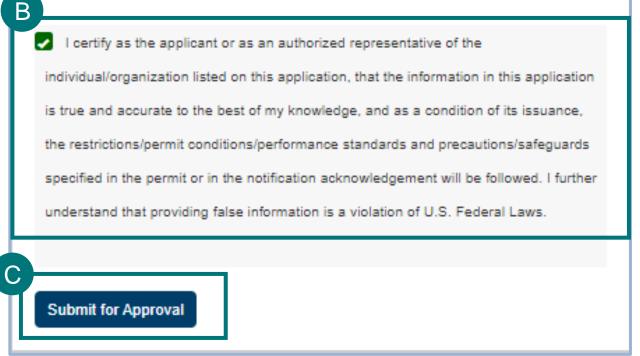


Step 8: Submit Application

The Application Detail page is another summary page to review all information before submitting for approval.

- A If you would like to return to your application, select the **Line-Item Record Number (LN-0000...)** located under the Name column.
- B Agree to the statement by selecting the "I Certify" checkbox
- C Select Submit for Approval.





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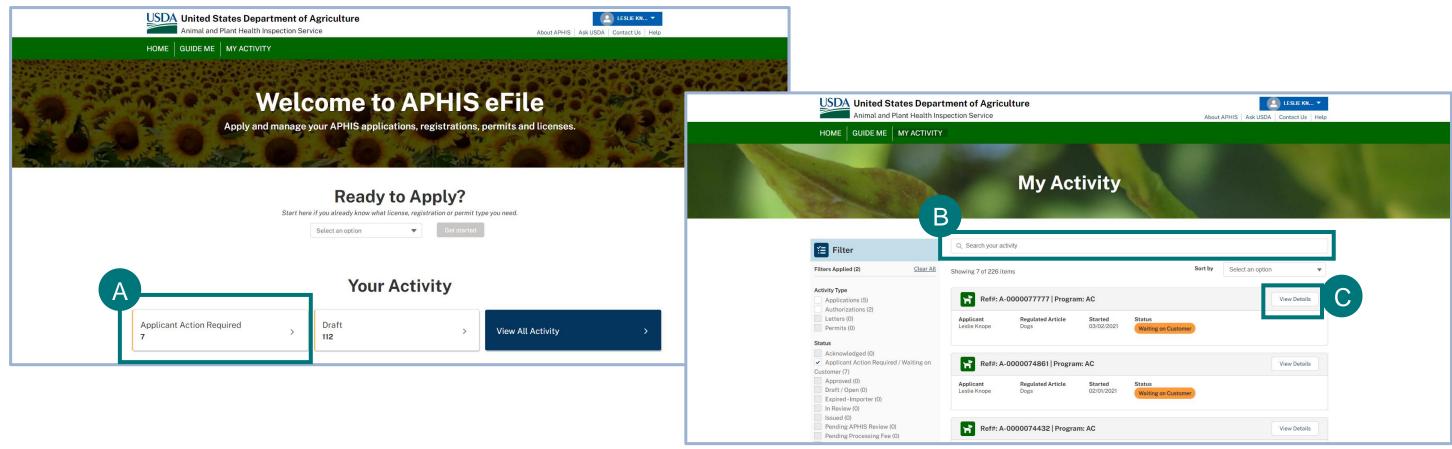


Step 1: Checking Status & Resubmission of Applications Page 21
Step 2: Select Item Details Page 22
Step 3: View and Take Action Page 23
Step 4: Review Line Items Page 24
Step 5: Resubmit Application Page 25

Step 1: Checking Status & Resubmission of Applications

Your application is now **Submitted**, and you want to be able to track its status or address Applicant Action Required changes from an email you received.

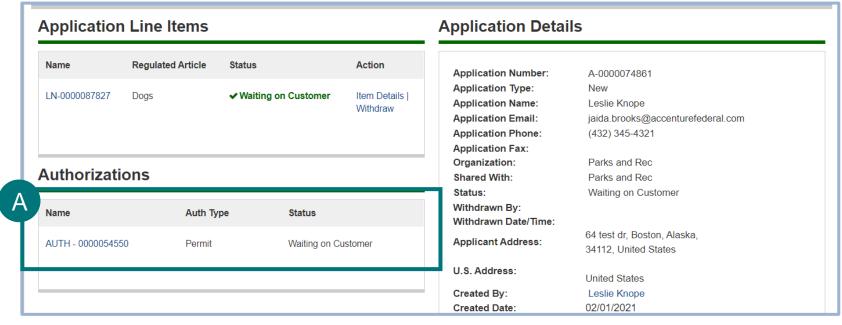
- A Select the Applicant Action Required button to easily access the application needing updates.
- B Search for your application.
- C Select the **View Details** button on the application.

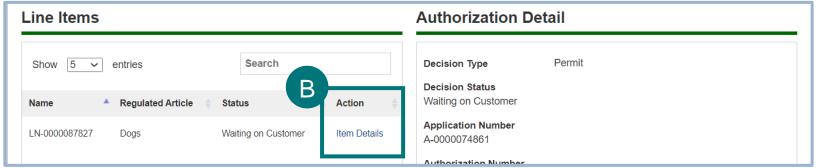


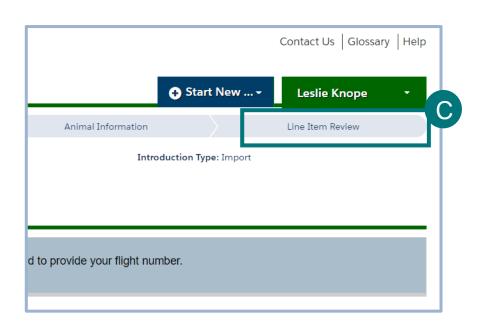
Step 2: Select Item Details

You land on the **Application Details** page, and the Line-Item status is **Waiting on Customer**.

- A Select the **Authorization Number** (**Auth-0000**...) to view what changes need to be made to your application.
- B Locate the Action column and select Item Details.
- C Select the Line Item Review section to view where the Animal Care team has provided Applicant Instructions.





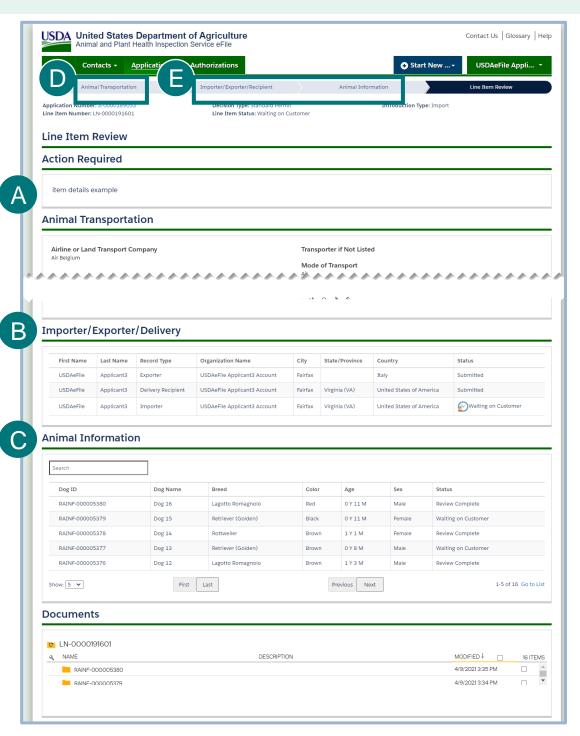


Step 3: View and Take Action

- A Under Action Required, review overall application instructions.
 - Updates for these notes are made on the Animal Information section of the application
- B Under Importer/Exporter/Delivery, note where the status is "Waiting on Customer."
 - Detailed instructions are on the Importer/Exporter/Delivery section of the application for each record type (e.g., Importer).
- Under **Animal Information**, note which dogs have the status "Waiting on Customer."
 - Detailed instructions are on the Animal Information section of the application for each dog (e.g., Dog ID).

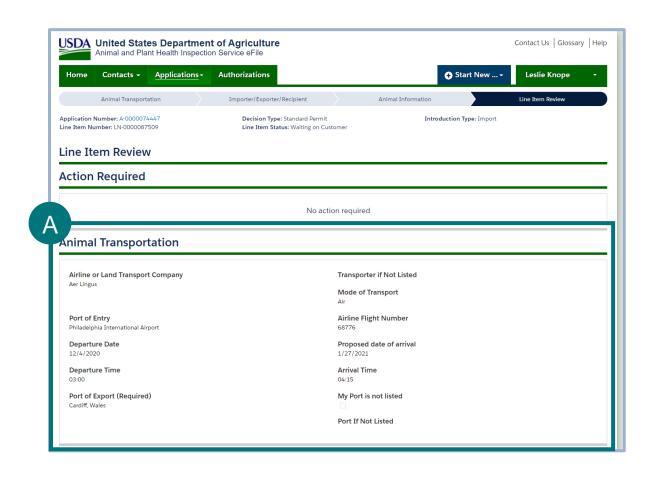
Having noted where the Animal Care team has requested updates:

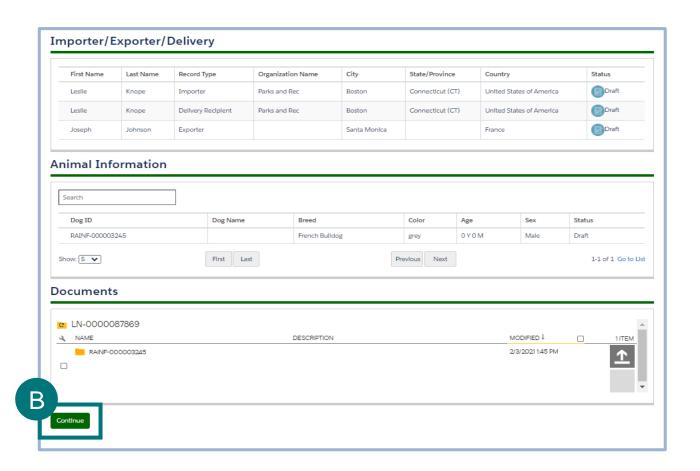
- For **Action Required**, navigate to Animal Transportation and make updates.
- For Importer/Exporter/Delivery and Animal Information, navigate to each section, select each record to review instructions and make updates.



Step 4: Review Line Items

- A Once you addressed all comments, review all Line-Item changes for completeness, and adherence to requirements from the Line-Item Review page.
- B Select Continue

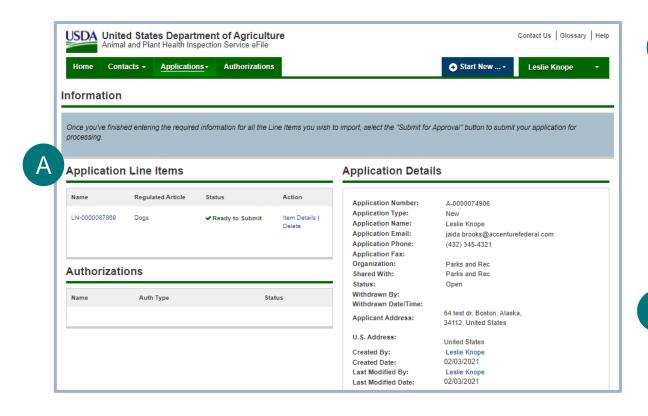


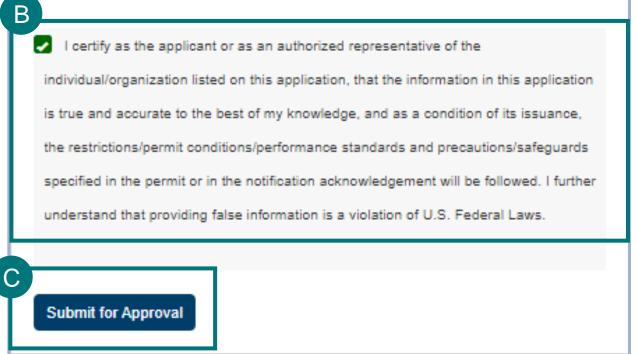


Step 5: Resubmit Application

The Application Detail page is another summary page to review all information before submitting for approval.

- A Scroll down on the Application Details page
- B Agree to the statement by selecting the "I Certify" checkbox
- C Select Submit for Approval. Your application will be resubmitted for approval.





I AM AN APPLICANT



Option 1: Access your Issued Permit from Email
Page 27

Option 2: Search for and Access your Issued Permit
Pages 28-29

Option 1: Access your Issued Permit from Email

DESCRIPTION

- A Once you receive an email that your permit has been Issued, you can locate your issued permit by selecting the link from the email.
- After logging in with your eAuth account this will take you directly to your **Application Details** page, where you will find your issued permit within the **Notes and Attachments** section.

Notes and Attachments

Permit_AUTH - 0000138399.pdf

C AUTH - 0000138399

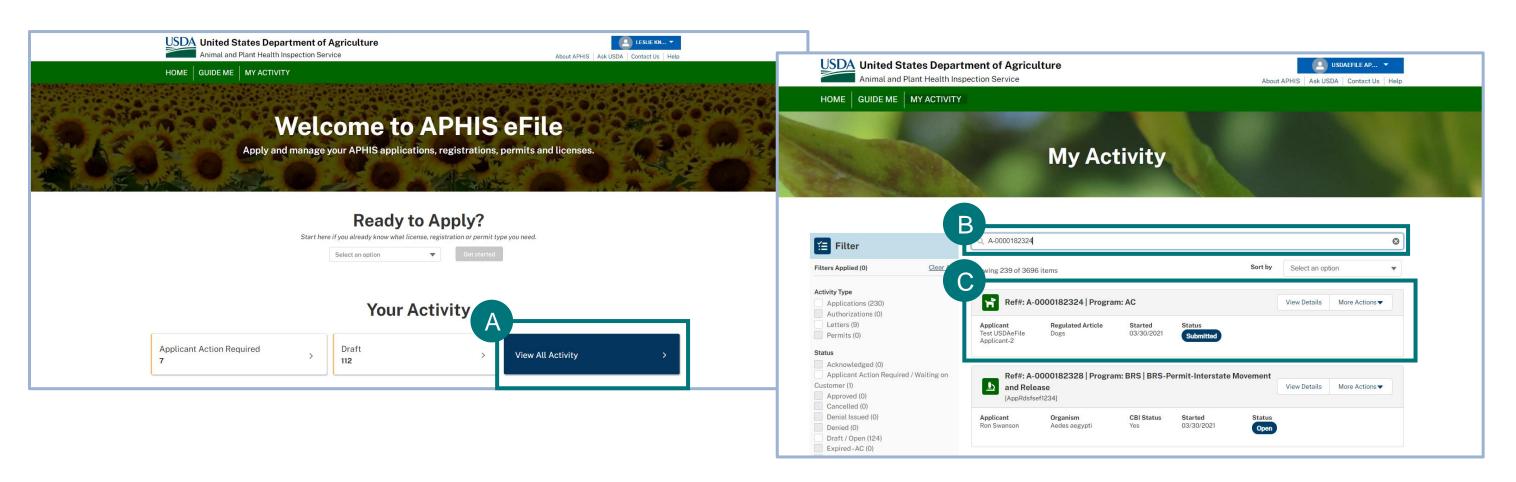
NAME T



Option 2: Search for and Access your Issued Permit

You can also access your Issued permit by using the My Activity page or View All Activity button from your APHIS eFile homepage.

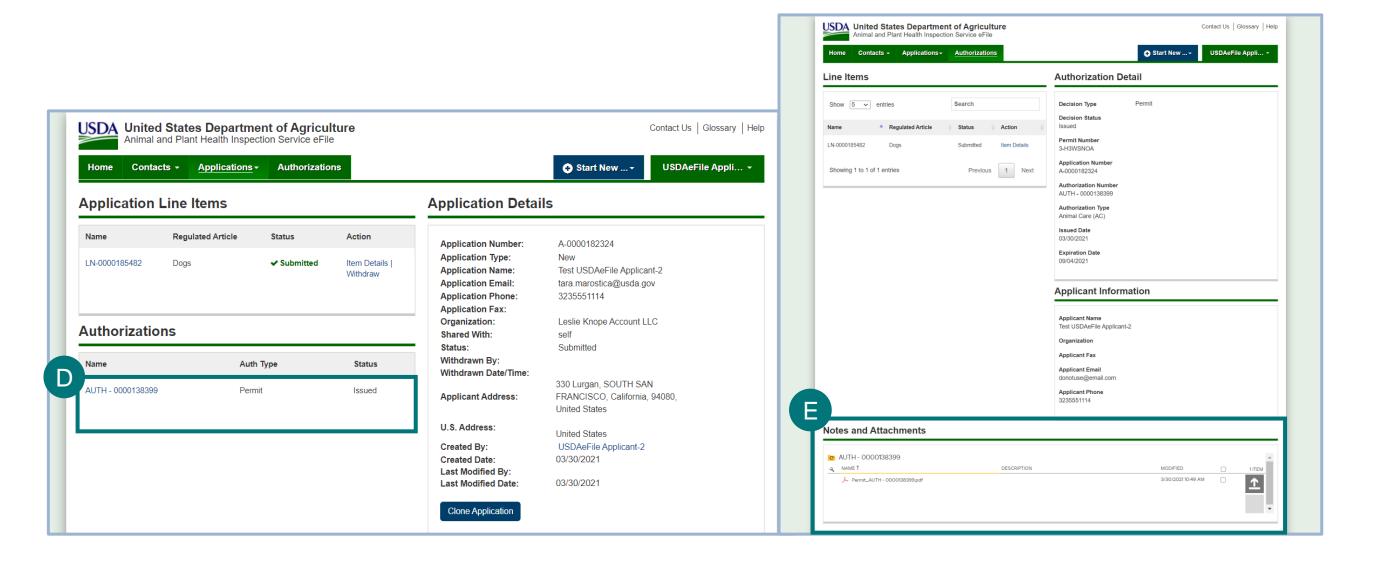
- A Select View All Activity
- B Search for your Application
- C Select View Details from your Application card



Option 2: Search for and Access your Issued Permit (cont'd)

You are now on the Application Details page, and the Line-Item status is Submitted.

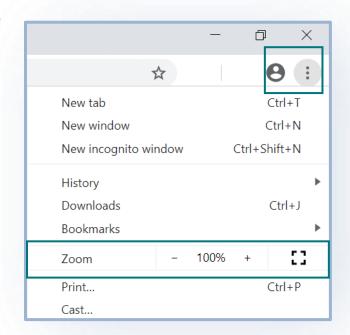
- Select the **Authorization Number** (**Auth-0000**...) to find your issued permit.
- E Locate your Issued permit within the **Notes and Attachments** section.



APPENDIX

System Setup

- Compatible browser For the best user experience, please use
 Google Chrome. Other available browsers include Firefox, Safari, and
 Edge. eFile is NOT supported by Internet Explorer.
- Emails Add the APHIS eFile email at no-reply.aphis.efile@usda.gov and support@salesforce.com to your address book so that any automatic emails are not sent to junk
- **Zoom** –100%



Contact

If you require assistance with your **applications**, please contact:

Animal Care

(816) 737-4223

ac.dogimport.mailbox@usda.gov

If you require **technical assistance**, please contact:

Help Desk

help@usda.gov